

EXHIBIT 14

[REDACTED]

No image available for this record.

FED_SEAG0093489**Metadata**

Attach Counts	0	ORIGINAL
AUTHOR	366434	ORIGINAL
Confidentiality	Highly Confidential - Attorneys' Eyes Only	USER
Custodian	Sterling_Ronald	ORIGINAL
Custodian Other	Sterling_Ronald	ORIGINAL
DATECREATED	12/7/2006	ORIGINAL
DATELASTMOD	9/20/2013	ORIGINAL
DOEXT	xlsx	ORIGINAL
DOCTYPE	MS Excel 2007-2010 Spreadsheet (Open XM	ORIGINAL
FED_BEGATTACH	FED_SEAG0093453	ORIGINAL
FED_ENDATTACH	FED_SEAG0093489	ORIGINAL
FileName	Corporate_Log_20-Sept2013.xlsx	ORIGINAL
FILESIZE	851849	ORIGINAL
MD5 Hash	AAC147651118D0D162ECD782D1A5AB76	ORIGINAL
OrgFolder	\\Sterling_Ronald\\Ronald.E.Sterling@seagate.com-2\\Ronald.E.Sterling@seagate.com_ronald.e.sterling@seagate.com_1.mbox\\Ronald.E.Sterling@seagate.com_ronald.e.sterling@seagate.com_1.mbox\\	ORIGINAL
Parent_ID	SG_CTRL0173905	ORIGINAL
RecordType	E-MAIL ATTACHMENT	ORIGINAL
Relativity Native Time Zone Offset	-8.00	ORIGINAL
TIMECREATED	3:02 PM	ORIGINAL
TimeLastMod	8:59 AM	ORIGINAL

Date Escalated	Days Aged	First Contact	Date Resolved	Resolved By	Escalation Reason	Owner	Department	Source	Customer Name	Status	Cust Phone	RMA Number	STX/MXQ	Make or Model	Region	Fault	Notes	Escalation Reason Subcategory	Int/Ext Product	Last Contact Summary
3/25/13 12:55 PM	14 128	3/25/13 1:10 PM	4/8/13 4:00 PM	Customer	Data Recovery	B Sioops	CSO	Krista Topping	Expansion drive 1TB failed and needs data recovered from the drive. Recovery quoted as too expensive 3000 dollars			SalesForce 01298562	STX	Expansion Desk	Americas	No Fault	<p>Hi Team - John received call today from [REDACTED] explained that her back-up drive failed. She spoke to customer service re: the Warranty - which she understands will replace her drive (it is a couple months old) however in order to get her data off the drive - that will end up costing her upwards of \$3,000. She is freakin' out (her words) because of the valuable photos on this drive (family members who have passed away). She does not have \$3,000 to recover these photos. Please review her case and help where possible.</p> <p>Thank you!</p>	Data Recovery	Ext	<p>Drive was dropped off by FedEx... Closing case 413 Cindy came back saying the drive can't be recovered. Damage to heads and platters, shavings in the filler etc. Wants to know how to proceed. Sent an update to Alan C and management that</p>

Source: FED_SEAG0093489